

	Doc Title : QUALITY POLICY	Doc No : COP-POL-01
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Workstrings International is committed to ensuring all products supplied to their customers conform to the quality and reliability standards expected by and agreed with them. At the same time, sound commercial practices shall be maintained through effective business planning.

The Company's future is dependent upon its quality of service, its position in the market place and the maintenance of its established reputation. This reputation depends upon providing exactly the right service or product, first time, every time and on time, so that its position in the market place may be retained and improved.

The Company has established processes to ensure customer requirements are met. We will actively communicate with our customers to obtain feedback on service performance. We will take appropriate action to achieve and sustain customer satisfaction.

Our specific objectives are to provide quality products, communicate effectively and work as a team promoting total commitment and leadership participation of all employees to achieve and improve quality performance in relation to systems of work, equipment and operations.

These objectives will be achieved through review, training, supervision and the provision of relevant information to all persons concerned with our business.

The Company will ensure adequate resources are provided to enable continuous improvement of the Quality Management System. High levels of commitment and leadership are required from all employees in order to effectively implement its standards and requirements. Company Managers are responsible and accountable for the effective development and continuous improvement of the Quality Management System.

The Quality Management System shall be maintained through internal auditing to international standard ISO 9001:2008, quality management reviews and an effective corrective actions system.

The policy will be communicated to all employees and will be subject to periodic review to ensure continued effectiveness.

M Delahoussaye
Managing Director



December 2015